

SCHEDULE "A"

TELUS 'ROUNDING UP' CLASS ACTION

A class action against TELUS has been allowed to proceed by the Ontario Superior Court of Justice

The class action seeks compensation for eligible TELUS COMMUNICATIONS COMPANY, TELE-MOBILE COMPANY, TELUS COMMUNICATIONS INC ("TELUS") customers who were residents of Ontario and were "consumers" as defined by the *Consumer Protection Act, 2002*, anytime between August 18, 2006 and July 1, 2010.

The action alleges that, during this period, TELUS rounded up calls to the next full minute, without disclosing this practice. The action alleges that this billing practice constituted a breach of contract and consumer protection legislation, and that TELUS unfairly profited as a result of the practice. The class action has been certified by the Ontario Superior Court. The court has not made a determination on the merits.

If you were a TELUS customer during this time, you may be eligible to receive compensation in the event of a settlement or a judgment against TELUS.

ARE YOU AN ELIGIBLE TELUS CUSTOMER?

You are an eligible TELUS customer if, at any time between August 18, 2006 and July 1, 2010, you were:

- a) resident in Ontario;
- b) on a PrePaid Plan or a Monthly Plan offered by TELUS; and
- c) were a “consumer” pursuant to the *Consumer Protection Act, 2002*, S.O. 2002, c. 30, Sch. A.

Individuals who were billed by the second during the entire Class Period are excluded from the class action.

If you have any questions about your right to participate in this class action, you can contact Class Counsel:

Rochon Genova LLP: 1-866-881-2292 or contact@rochongenova.com
Karp Litigation: 416-769-4107 or ek@karplitigation.ca

IF YOU WISH TO PARTICIPATE

Class Members are automatically included in the class action and need not do anything at this time if they wish to participate. Class Members will be bound by all orders in the action and are not able to bring or maintain any other claim or legal proceeding against TELUS in relation to the rounding up practice.

For complete details, visit:
www.rochongenova.com
www.karplitigation.ca

IF YOU DO NOT WISH TO PARTICIPATE

If you wish to exclude yourself from the class action and not be bound by subsequent orders you must opt out of the class action. If you opt out, you will NOT be able to participate in the class action.

If you wish to opt out of the class action, you must complete and submit an Opt Out Form by August 31,

2022 by mail to RicePoint Administration Inc. at PO Box 3355, Attention: Per Minute Class Action (TELUS), London, ON N6A 4K3.

CONSULTING A LAWYER/FURTHER INFORMATION

If you have difficulty understanding any aspect of this notice, you should consult Class Counsel or your own lawyer. You may contact Class Counsel by contacting Rochon Genova LLP (1-866-881-2292, contact@rochongenova.com) or Karp Litigation (416-769-4107).

WHAT ARE THE FINANCIAL CONSEQUENCES TO REMAINING IN THE TELUS CLASS ACTION?

If the Representative Plaintiff is successful on the common issues, Class Members will be entitled to benefits. If the Representative Plaintiff is unsuccessful on the common issues, no Class Member will be responsible for any legal fees or disbursements.

This Notice has been approved by the Ontario Superior Court of Justice.